Benjamin Varghese

M- 905 519 2177 | contact.benjamintv@gmail.com
LinkedIn | Portfolio

Education

Interdisciplinary Studies in Human-Centered Design   *Jan 2022 – Present*
Algonquin College, Ottawa ON
- Selected Coursework: Design Theory, Industry Project, UX Research, Visualization, Team Management, Business Practices

User Experience (UX) Design   *Jan 2021 – Dec 2021*
Humber College, Toronto ON
- Completed with Honours, GPA 85.3
- Selected Coursework: Deliverables for UX Research, Quality Assessment, Human-Centered Rhetoric, Professional Practice, Interaction Design Studio

Bachelor of Architecture   *Aug 2014 – Jul 2019*
Sharda University, India
- Completed in the First Division, CGPA 7.0/10.0
- Selected Coursework: Architectural Design, Visual Representation, Construction Materials and Methods, Sustainability, Critical Study of Art

Related Skills

User Experience Research: Conducting primary and secondary research, data analyzing, inferencing, compiling of insights and findings

Data Visualization: Compiling collected data, converting written data to visual elements, incorporating brand/project aesthetics to the visual elements

Presentation: Regular stand-ups and in-class presentations, noting valuable feedback for incorporation, building, and delivering compact, visually pleasing presentations

Software Tools: Adobe XD, Figma, Miro, Mural, Adobe Photoshop, Adobe Premier Pro, Notion, Voiceflow, Wordpress (Divi)

Related Experience

User Experience Researcher & Designer   *Jan 2023 – Present*
Jumping Elephants, Ottawa ON
- Collaborated with a team of 12 UX Researchers and Designers on various projects.
- Worked directly with multiple Government of Canada agency clients.
- Conducted in-depth secondary research activities including Heuristics analysis, Comparative analysis, Website analytics.
- Moderated 150+, 1-on-1 Usability testing, Stakeholder, and Ethnographic sessions.
- Facilitated design co-creation and design thinking workshops.
- Compiled and curated detailed research reports based on primary and secondary research activities and presented them to clients.
- Additionally contributed to Recruitment, Scheduling, Team building efforts.

User Experience Researcher (Co-Op Student)   *Sept 2022 – Dec 2022*
Desire2Learn (D2L) Corporation, Kitchener ON
- Collaborated with a team of 5 UX Researchers.
- Assisted in project planning and execution.
- Facilitated predefined usability studies and card sorting sessions and reporting.
- Participated in the experimental design, brainstorming processes.

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Related Experience

User Experience Researcher – Part time
May 2022 – Jul 2022

Algonquin College, Human-Centred Design Lab, Ottawa ON
- Collaborated with a UX Researcher to create study plan as per Research and Ethics Board protocols.
- Conducted extensive secondary research and curated a detailed report.
- Worked directly with client, the Yazidi Legal Network, to understand desires, needs, and to define project goals and outcomes.
- Recruited, scheduled, and facilitated interviews with users and SMEs.
- Visualized findings and proposed a user experience, translating a sheet-based database into public directory to increase awareness and visibility of the Yazidi.
- Iteratively prototyped interface proposal using research insights, user, and client feedback, to provide a proof-of-concept for necessary additional funding.
- After this term, the role was extended as a volunteer till Dec 2022 after culminated with an in-depth presentation to the board of directors and funders of the YLN. **1**

User Experience Designer - Intern
Jun 2021 – Jul 2021

Humber College, FMCA x LIFT Collective Placement Program, Toronto ON
- Collaborated with a team of UX Researcher and Graphic Designer to create requirements list, research plan, and use-cases to articulate the solution.
- Planned project scope through Trello and assigned key tasks to team members.
- Worked directly with client, the Indigenous LIFT Collective, to understand desires and needs.
- Expressed users' journey through storyboarding and mapping techniques.
- Designed new user experience proposal, translating a database into public directory to increase visibility of indigenous owned businesses.
- Iteratively prototyped design proposal using research insights, user feedback and agile methodology.

Certifications

UX-PM Certification
Feb 2024

UXalliance
- Completed Level 1 and 2.

TCPS 2: Course of Research Ethics (CORE-2022)
May 2022

Government of Canada
- Course on ethics guidance for all research involving human participants.

Worker Health and Safety Awareness
Apr 2021

Ministry of Labour, Training and Skills Development, ON
- Course on health and safety rights and responsibilities of workers, supervisors, and employers at workplaces.

4 Seasons of Reconciliation
Aug 2021

Humber College, Toronto ON
- Course to promote renewed relationship between Indigenous Peoples and Canadians through transformative learning about truth and reconciliation.